

REFUND POLICY

- 1) The Company does not undertake to make any refunds in respect of lost or unused tickets unless proof of payment can be verified.
- 2) No refund will be given to passengers arriving after opening hours or sailing time.
- 3) The passenger ticket constitutes *prima facie* evidence of the contract of carriage between the Company and the passenger. The passenger is bound to surrender the ticket to any authorised official of the Company before embarking the vessel or entering the Cable Car. A passenger ticket is non-transferable.